

Government of India
Department of Space
INDIAN INSTITUTE OF SPACE SCIENCE AND TECHNOLOGY
Valiamala PO, Thiruvananthapuram- 695 547

NOTICE INVITING TENDER

Sealed tenders are invited under two Bid system (as enclosed **Part-I: Technical Bid** and **Part-II: Financial Bid**), **Annexure-I** (General Terms and Conditions) from Manpower Supply Agencies/Registered Societies/Companies/Contractors having valid registration as specified in the tender form for providing personnel in the **Janitorial Services** area as given at Para. No. 1 of Annexure-I on contract basis for a period of **ONE** year in IIST, Thiruvananthapuram. The technical bid, Earnest Money Deposit (EMD) and financial bid for shall be kept in three separate sealed envelopes put together in a bigger sealed envelope with sender's address properly affixed on each envelope. Also the bid shall cover at least 90% of the total manpower being tendered. **The bidder has to furnish an Earnest Money Deposit (EMD) for an amount of Rs. 99,222/- in the form of Demand Draft/Banker's cheque/Fixed Deposit Receipt drawn in favour of 'Registrar, IIST' in a separate envelope at the time of submitting the bids.** Otherwise, the bid will be treated as incomplete and will be summarily rejected. However, Central PSUs/PSEs/Autonomous Bodies, Micro and Small Enterprises, KVIC, National Small Industries Corporation etc., are exempted from the payment of EMD, if applied with requisite proof, wherever required.

EMD of a bidder shall be forfeited if the tenderer/contractor withdraws or amends his tender or deviates from the tender. Failure to furnish security deposit/performance bond by a successful vendor within the specified period shall also result in the forfeiture of EMD.

EMD shall be refunded to all the unsuccessful vendors after the placement of work order. EMD shall be refunded to the successful tenderer/contractor after payment of security deposit/production of performance bank guarantee. If the vendor desires, it shall also be adjusted against the security deposit. EMD shall be refunded to all the participants in case where tender is cancelled or withdrawn by the Institute.

The agencies that fulfill the following requirements are only eligible to apply:

1. Proven track record of minimum **One year** service in the supply of Manpower (such as Security Guards, Care Takers, Housekeepers for Hostels etc.,) to Govt./Semi Govt./Central Autonomous bodies/reputed firms/Institutions/Hospitals with a minimum number (not less than 10 Nos) in the pay bills per month and with adequate financial background. The credentials of the bidders will be ascertained from the organization where they are providing manpower.
2. Registration under Companies Act/Societies Registration Act.

3. Registration under Contract Labour (Regulation & Abolition) Act. 1970, EPFO, ESIC, Service Tax, Income Tax, Labour Laws and any other Central or State Act/Registration/Rules and fulfill all the terms and conditions under the said Act(s)/Registration/Rules.

Tender forms may be downloaded, duly filled and shall be submitted to Senior Administrative Officer (Recruitment & Review), IIST (**Contact Nos. 0471 - 2568643/2568603**) on or before the last date. **Offer by Fax / e-mail will be summarily rejected.** The sealed envelopes containing duly filled in quotation should contain tender reference number and date. Late and incomplete tenders will be summarily rejected. Tenders not accompanied by EMD of specified value will be treated as invalid tender and will be summarily rejected.

Last date for receipt of sealed tender (Part-I & Part-II) in IIST: 14.12.2016 (1700 hrs)

Date and time of Tender opening (Only technical bid) : 15.12.2016

Financial Bid: After evaluation of the technical bids, the financial bids of successful bidders will be opened subsequently.

The IIST reserves the right to accept/reject any or all the tenders without assigning any reason what so ever.

Advt. No. IIST/Admn/RMT/14/2016 dated 02.12.2016

GENERAL TERMS AND CONDITIONS

1. As per this tender notice the successful contractor shall provide personnel required by the Institute in Janitorial services area, as detailed below:

i. JANITORIAL SERVICES AREA

Category	Number of personnel
Contract Janitorial Supervisor	03
Contract Janitor	27

- ii. Note:-The number of contract personnel mentioned above for each Category may vary depending on requirement.***

2. This contract shall be valid for a period of ONE YEAR unless otherwise extended. The validity period is extendable by another year if the same is acceptable to both the parties (Contractor and IIST). Contractor/Manpower Supply Agency can withdraw from the contract on his/her own volition by giving minimum three month's notice. In case this is not fulfilled the performance warrantee will be forfeited.
3. If the contract is extended for another year based on the mutual consent and weighing the performance of the Contractor/Manpower Supply Agency, the wage revision possibilities will be examined and an appropriate decision will be taken. However, the decision of IIST shall be final and binding on the matters of wage revision as well as extension of the contract.
4. The Contractor shall execute the work by positioning/deputing qualified personnel within the age group of **18-60 years** as per the work order as and when required. The Contractor shall employ only qualified/experienced Indian Nationals.
5. The Contractor shall furnish the details of contract labourers/personnel being positioned/deputed by him/her such as name, qualification, address etc.,
6. If any of the contract labourers/personnel is found unacceptable for any reason, the Contractor shall post a suitable substitute immediately.
7. If any replacement/additional contract labourers/personnel is provided by the contractor, their wages will be fixed at the lowest tier of that particular category.
8. The Contractor shall submit the verification reports from the respective local police in the prescribed proforma in respect of the contract labourers/ personnel positioned/deputed by him/her before executing the work.

9. The contract labourers/personnel in janitorial services area shall be engaged normally in three shifts in IIST on all working days, holidays, Saturdays and Sundays. **The contract personnel deployed shall not be on duty for more than one shift continuously.** They will work in any of the shifts during round the clock shift duty timings on all working days, holidays, Saturdays and Sundays and if required beyond these timings also as per the instructions of the authorised Officers of IIST. In case of emergency the Contractor will be required to position/depute the required manpower to take up the work at short notice. Extra work/service beyond normal working hours should be separately billed and got certified for payment on pro-rata basis.
10. Contractor shall ensure that the persons positioned/deputed for the work:
- Are attending the duties regularly without any complaint. In case of their absence/staying away from duty on account of sickness or otherwise, the contractor shall provide suitable substitute.
 - Should be physically and mentally fit with good eyesight. Should always be alert and do perform their duties with honesty and sincerity.
 - Abstain from indulging in gossip, reading of news papers, magazines using mobile phone etc., while on duty.
 - Do not chew pan/ smoke cigarettes or any other tobacco products/ use alcoholic drinks.
 - Do not be under the influence of liquor while on duty.
 - Do not leave duty posts without completing their duties and without substitution.
 - Report any untoward incident on the campus/ misconduct or misbehavior of people immediately to the Competent Authority through Supervisor.
 - Behave properly to all the employees, students, parents and visitors of the Institute with due regard and respect.
 - Always attend to the request of the Institute employees, students and visitors in regard to assigned duties.
11. The contract labourers/personnel positioned/deputed by the contractor shall maintain absolute integrity, devotion to duty, punctuality, discipline and proper office decorum, failing which Contractor shall be liable to make proper replacements.
12. Janitorial Service personnel will keep all the keys in their safe custody in respective building. They will issue the key to authorized person under a procedure after maintaining proper records in the register.
13. The contract labourers/personnel positioned/deputed by the contractor will be issued photo identity card by IIST on behalf of the contractor. In case of loss of such identity card, the same should be reported to local police as well as Senior Administrative Officer (Estt.), IIST. Duplicate card will be issued only on payment of Rs.100/-.
14. Contractor shall ensure that the persons positioned/deputed for the work are attending the duties regularly without any complaint. In case of their absence/staying away from duty on account of sickness or otherwise, the Contractor shall provide suitable substitute.
15. The contract labourers/personnel positioned/deputed by the Contractor are not entitled for free Departmental transport and medical facilities. Canteen facilities will be extended to these personnel on payment of rates fixed by IIST for contract labourers/personnel in IIST from time to time.

16. Transport facility will be extended to the contract labourers/personnel on payment of 2% of their basic wage, irrespective of the boarding point. The contractor shall remit the 2% transportation charges (deducted from the contract employees who avail transport facility) in Accounts Section, by 10th of every succeeding month along with a list of the contract employees who are availing the transport facility.
17. The contract labourers/personnel positioned/deputed by the contractor shall maintain absolute integrity, devotion to duty, punctuality, discipline and proper office decorum, failing which Contractor shall be liable to make proper replacements.
18. The work shall be carried out satisfactorily and the Officer in IIST is the designated Officer for certifying the same.
19. The Contractor shall maintain a register regarding the execution of work and get it certified
 - a. by the concerned authorised official every day for having completed the work satisfactorily.
 - b. The contractor shall maintain all registers required under various Acts, which may be inspected by the Department as well as the appropriate Labour Enforcement Authorities.
20. Wage payable to the Contract labourers/personnel will be mentioned in the format of financial bid.
21. All Contract labourers/personnel shall be informed about their monthly wages in writing. The contractor shall pay to his/her labourers/personnel the wages prescribed by IIST by Bank so that the contract labourers/personnel can draw their wages through their Bank Account (before the 5th working day of the succeeding month), failing which the contract will be viewed seriously which may result in termination of contract.
22. The Contractor shall obtain licence under the Contract Labour (Regulation and Abolition) Act, 1970 according to the number of contract labourers/personnel engaged depositing the fees and complying with the formalities. Contractor shall also seek the renewal of the registration at or before the expiry of the licence. The Contractor shall be free to work anywhere else or to undertake any contract provided that he/she shall remain responsible to IIST for the due and efficient execution of the Jobs entrusted to him/her through this contract.
23. The Contractor shall also register his/her name with EPF and ESI Organisations for the purpose of remitting EPF and ESI contributions in respect of the contract labourers/personnel engaged by him/her under the contract. **The Contractor/Company shall have his/their registered office at Thiruvananthapuram and the grievances/disputes of contract employees regarding EPF/ESI contribution if any, shall be resolved locally by the registered office at Thiruvananthapuram.**

24. The rates of contribution towards EPF and ESI at present applicable are as under:

EPF	-	Employee's contribution	12%
		Principal Employer's contribution	13.36% (which includes 1.36% as Administrative Expenses)
ESI	-	Employee's contribution	1.75%
		Principal Employer's contribution	4.75%

25. The Contractor shall remit the Employee's contribution and the Principal Employer's contribution towards EPF and ESI every month at the rates prescribed by the respective Organisations/Department with reference to the wage fixed by IIST to the respective Authorities. Then claim reimbursement of the said contribution on or before 20th of the succeeding month on production of documentary evidence (i.e. Individual EPF/ESI admittance/Electronic Challan Receipt etc.) to the effect that both the Employee's as well as the Principal Employer's contributions towards EPF and ESI are remitted to the said authorities every month, failing which this contract will be terminated without further notice. The request for reimbursement of EPF and ESI remittances should be consolidated and submitted to the administration as a single claim on or before 20th of the succeeding month.

26. The contractor shall produce the Bank Statement showing disbursement of payment to each contract employee before submitting the bill for the following month, failing which, the bill for the following month will not be processed.

27. The Contractor shall submit his bill in triplicate along with the registers on first working day of the ensuing month to the Senior Administrative Officer (Recruitment & Review), IIST for payment duly certified by the respective Controlling Officers regarding the actual number of days each contract labourer/personnel worked on day-to-day basis in respect of the preceding month. Along with the above bill also enclose the Bank statement of the previous month proving remittance of salary to each of his/her contract labourers/personnel. Successful Contractor shall open a Savings Bank account in the bank which exists within the campus.

28. **Income Tax** will be deducted from monthly bill payable to the Manpower Contractor and **Service Tax**, as applicable, may be claimed along with monthly wage bill and **Proof of remittance** of the same shall be submitted before claiming it for the next month.

29. Any complaint regarding deduction in salary of contract labourers/personnel by contractor (except towards bus charges) will be viewed seriously and will lead to termination of contract.

30. The Contractor shall be available in IIST and ensure that the work is carried out to the satisfaction of the Principal Employer.

31. The Contractor should strictly adhere to all statutory rules/labour laws and regulations regarding the minimum wage, EPF, ESI etc. Any violation of the above statutory provisions currently applicable will be sufficient reasons for the termination of this contract.

32. In case the Contractor fails to carry out the work satisfactorily, the contract is liable to be terminated forthwith, without notice, and alternative arrangements made to get the work executed. Any loss incurred to the Department in this regard is also liable to be recovered from the Contractor and he will not be considered for future contracts in IIST.
33. The Contractor should replace contract labourers/personnel/Supervisors not performing the duty properly and those violating the security, safety and other guidelines of IIST, failing which the contract will be terminated.
34. The Contractor and his contract labourers/personnel should abide by all Security instructions of the IIST. He/She is not permitted to move in the campus without cause and shall not be permitted to do any work other than the work indicated in the contract.
35. If persons engaged by the Contractor are found responsible for any theft, damage, deface, break or destruction of any installations/fittings etc., in the Institution, the Contractor shall make good the loss, at Contractor's cost.
36. The Contractor shall take all safety precautions required for the execution of the work. The Department will not in any way be responsible for any injury/damage that may be caused to the Contractor or his labourers/contract personnel during the execution of the work.
37. In case of any injury or death caused to any of the persons during the course of engagement, the responsibility shall solely rest with the Contractor. IIST shall not be responsible for disabilities/loss of life of the contractor's personnel caused at IIST site. The Contractor shall alone be responsible for any compensation failing which will lead to termination of contract.
38. In case while on duty and during the course of engagement in the work premises of IIST under this contract, if any of the Contractor's workforce meet(s) with any injury, indisposition due to accident or other natural calamities, the Contractor shall ensure that immediate and adequate medical aid viz., First-aid and subsequent treatment facilities are provided to the person(s) concerned free of cost and without fail. In addition, the Contractor shall also be liable for meeting the statutory liabilities under the ESI/EPF or Workmen's Compensation Act as detailed above.
39. All the contract labourers/personnel deployed by the Contractor by virtue of this contract shall remain the employees of the Contractor and they shall not acquire any claim whatsoever for employment in IIST or right for regularization as employees of IIST or for continued engagement under IIST. The Contractor or the worker engaged by the Contractor shall not have any right to claim for employment based on the work done through this contract.
40. Contractor shall submit a declaration to the effect that none of the persons engaged by him has a criminal background to the Senior Administrative Officer (Recruitment & Review), IIST, Valiamala, before executing the work assigned to him.

41. The Contractor shall comply with all Acts, Laws including the Contract Labour (Regulation & Abolition) Act, 1970 or other statutory rules, regulations, bye-laws applicable or which might be applicable.
42. The Contractor shall strictly adhere to all laws relating to the employment of labour.
43. The Contractor shall indemnify and compensate IIST, if IIST as Principal Employer under the Contract Labour (Regulation and Abolition) Act, 1970 becomes liable to assume any liability towards the workforce engaged by the Contractor. In that event, the provisions relating to recovery as provided in the relevant clauses of the said Act shall be applicable in toto.
44. The IIST reserves the right to enter into parallel Contract(s) with any other firm(s) during the currency of the Contract.
45. IIST reserves the right to terminate the contract at any time without assigning any reasons thereof by giving the one month notice in writing without any financial implications on either side.
46. The successful contractor shall perform **bank guarantee @10% of the total contract amount as interest free Performance warranty** in the prescribed format from any of the Scheduled Banks. The bank guarantee shall be kept valid for a period of **four months** beyond the date of completion of all terms and conditions of the Work Orders.
47. Any loss incurred by the IIST is liable to be recovered from the Security Deposit. Further his/her nomination for future contract shall not be considered in IIST.
48. Disputes, if any, shall be settled mutually failing which it shall be referred to a One-Man Arbitrator to be appointed by Director, IIST in accordance with the Arbitration and Conciliation Act 1996, whose decision shall be final and binding on both the parties.
49. The Contractor shall bring the terms and conditions of this contract to the notice of each contract labourer/personnel engaged/supplied by him/her from time to time.
50. During the contract period if the agency represented by a contractor gets dissolved (liquidated) the above said agency and the contractor will be terminated. The same existing contract with an agency cannot be continued under another name within the same contract period. The successful contractor shall execute the agreement in the enclosed format.
51. Quotation must be unconditional. Any alteration or changes in rates in tender document shall be considered as invalid and liable to be rejected.
52. Every paper of the tender should be signed by the tenderer with office seal.

X X X X X

The following CHECK LIST may duly be filled and enclosed along with the bid. Put a tick mark (v) on the correct status of enclosure and indicate the page no. at which the proof is attached.

CHECKLIST TO BE ENCLOSED ALONG WITH THE BIDS

Sl.No.	Particulars	Status of enclosure		
		Yes	If yes, indicate the page no. where it is attached	No
1.	Whether EMD is enclosed?			
2	Whether Proof for service (copy of work order showing no. of personnel employed) is enclosed?			
3.	Whether proof for employing at least 10 nos. of personnel per month in the area quoted for, is enclosed?			
4.	Whether the proof for Registration under Companies/Societies Act is enclosed?			
5.	Whether the proof for Registration under Contract Labour (R&A) Act 1970 is enclosed?			
6.	Whether the proof for Registration for EPFO is enclosed?			
7.	Whether the proof for the Contractor/Company having a registered office at Thiruvananthapuram is enclosed?			
8.	Whether the proof for Registration for ESIC is enclosed?			
9.	Whether the proof for Registration for Service Tax is enclosed?			
10.	Whether the PAN copy is enclosed?			
11.	Whether copies of IT Returns for last 3 years are enclosed?			
12.	Whether copies of Audited turn over for last 3 years are enclosed?			
13.	Whether copies of Balance Sheet certified by Chartered Accountants for last 3 years are enclosed?			

PART 1 - TECHNICAL BID

(Quotation Tender Form for pre-qualification)

Government of India
Department of Space
Indian Institute of Space Science and Technology
Valiamala PO, Thiruvananthapuram- 695 547

INFORMATION OF TENDERER FOR PROVIDING SERVICE IN THE JANITORIAL SERVICES AREA

From

M/s

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To

The Sr.Administrative Officer (Recruitment & Review),
Indian Institute of Space Science and Technology (IIST),
Valiamala PO, Thiruvananthapuram – 695 547
Contact Nos. 0471-2568643/2568603

1. Name, Address with Telephone Number of the :
Company/Society :
2. Name, Designation, Address and Telephone
Number of Authorised person of the
Company/Society.
3. Name, address with telephone number of the :
authorized person at Thiruvananthapuram who
shall resolve all disputes and grievances in respect
of the employees supplied by the concerned
employer
4. Please specify as to whether Tenderer is sole
proprietor/Partnership firm.
- 5.2. PAN number & income tax Returns for the last :
three years
6. Service Tax Regn. No. :
7. Employee's Provident Fund Registration Number :
8. ESI Registration Number
9. License Number under Contract Labour (R&A) Act :

10. Details of experience in the relevant field with full :
details of the organization/ clients where such
services were provided along with copies of the
satisfactory report [bids of suppliers who have
minimum number (not less than 10 numbers) of
personnel in the pay bills per month will only be
considered for evaluation]. (Please attach copies of
Work Order)
11. Proof showing financial capability (Attach copies of
Audited turn over, Balance sheet certified by
Chartered Accountants for the last three years)
12. Declaration by the Contractor

We also know that the IIST reserves the right to disqualify the Societies/Companies/manpower Supply Agencies who do not meet the required expertise as per the terms and conditions.

We hereby enclose all the documentary evidences to prove our expertise/competency/ performance in providing manpower and financial soundness. We understand that IIST reserves the right to disqualify societies/companies/manpower supply agencies who do not enclose all the documentary evidences as required in the tender.

This is to certify that I / we signed this tender have read and fully understood all the terms and conditions therein and undertake myself / ourselves abide by them.

Dated:

(Signature of Authorised Signatory with seal)

Address:

Phone (O):

(R):

Mobile:

PART II - FINANCIAL BID (Janitorial Services Area)
(Quotation Tender Form)
JANITORIAL SERVICES AREA

Government of India
Department of Space
Indian Institute of Space Science and Technology
Valiamala PO, Thiruvananthapuram- 695 547

To be filled in properly, legibly and submit in a separate sealed envelope marked as financial bid.

SL No	Existing Designation	Qualification	Quantity	Unit	Basic Wage per day per person Rs.	*EPF and ESI Per day per Person Rs.	Total Wage per day per person (F+G) Rs	Service Charge/ Commission in percentage on total wage (%)
A	B	C	D	E	F	G	H	I
1	Contract Janitorial Supervisor	Minimum 10 th Standard. Ex Service/ Retired from Paramilitary service/ Trained Civilian	03	Mandays	559	179	738	
2	Contract Janitor	Minimum 08 th Standard. Ex Service/ Retired from Paramilitary service/ Trained Civilian	27	Mandays	465	149	614	

*EPF-25.36% of Basic wage ESI 6.5% of Basic wage.

We are aware that we will be solely responsible for observing the service conditions of the personnel deployed as per the prevailing statutory directives from the relevant controlling authorities.

We have taken utmost care while quoting the above service charge/ commission in the tender form and the same will be sufficient for us to carry out the work.

UNDERTAKING

I/We have perused in detail and examined closely the **"TERMS AND CONDITIONS OF THIS WORK"** and I / We agree to be bound and comply with all conditions therein for this work.

Dated signature and address of Contractor with seal

Place: